

Mobile International Roaming Rates

International Roaming is only available to countries with international roaming agreements.

The list of countries will change over time however Table 1A is accurate as of 11th January 2024.

International Roaming Day Pack

Only available if your destination country is listed in Table 1A as eligible for Roaming Day Pack.

Cost (per day)	Calls	SMS	Data
\$10.00	Unlimited	Unlimited	200Mb

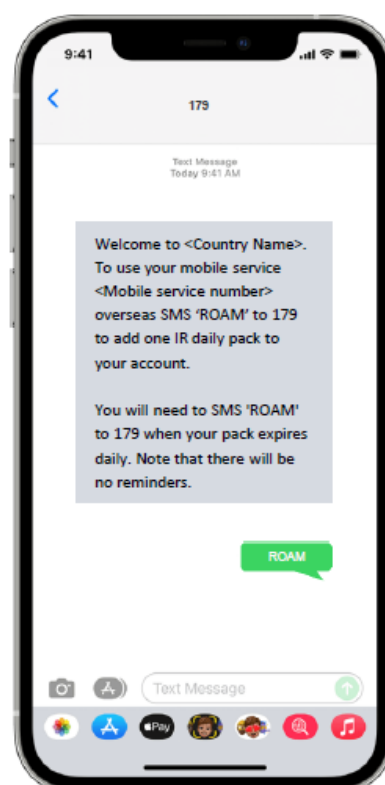
International Roaming PAYG

If your destination country is not eligible for Roaming Day Pack, then the following pay as you go rates will apply.

Countries in	Calls (Per minute)	SMS (Per SMS)	MMS (Per MMS)	Data (Per MB)
Zone 1	\$1.50	\$0.625	\$0.75	\$0.938
Zone 2	\$2.50	\$1.250	\$0.75	\$1.250
Zone 3	\$5.00	\$1.250	\$0.75	\$2.500
Zone 4	\$6.25	\$1.250	\$0.75	\$3.750

New International Roaming Process

1. Contact us on 1300 882 888 to enable international roaming feature at least two business day before leaving Australia.
2. End users will receive a welcome SMS in an eligible country, and they will need to “opt in” via SMS to activate an IR pack by sending ‘ROAM’ to 179.
3. End users will also be required to add a new pack daily by sending ‘ROAM’ to 179 once the pack expires. Aside from the initial Welcome message, there will be no reminders subsequently.



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Table 1A

Countries with Roaming Agreements	Zone	Eligible for Roaming Day Pack
Austria	1	Yes
Belgium	1	Yes
Bolivia	4	No
Brazil	2	Yes
Bulgaria	3	Yes
Canada	1	Yes
Cambodia	1	Yes
China	1	Yes
Cook Islands	4	No
Croatia	1	Yes
Czech Republic	1	Yes
Denmark	1	Yes
East Timor	2	No
Egypt (Arab Republic)	2	Yes
Estonia	1	Yes
Fiji	1	Yes
Finland	1	Yes
France	1	Yes
Germany	1	Yes
Greece	1	Yes
Guernsey (UK)	3	No
Hong Kong	1	Yes
Hungary	1	Yes
India (exc. Bihar, Orissa, UP East, West Bengal)	1	Yes
Indonesia	1	Yes
Ireland	1	Yes
Isle of Man (UK)	3	No
Israel	2	Yes
Italy	1	Yes
Japan	1	Yes
Kenya	4	No
Kuwait	4	No
Latvia	1	Yes
Lebanon	3	No
Lithuania	1	Yes
Luxembourg	1	Yes
Macedonia	1	Yes
Malaysia	1	Yes

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Malta	2	No
Mexico	2	Yes
Netherlands	1	Yes
New Caledonia	4	No
New Zealand	1	Yes
Nigeria	1	No
Norway	1	Yes
Papua New Guinea	1	Yes
Philippines	1	Yes
Poland	1	Yes
Portugal	1	Yes
Qatar	2	Yes
Republic of Korea	1	Yes
Romania	3	Yes
Russia	1	Yes
Samoa	1	No
Saudi Arabia	2	No
Singapore	1	Yes
Slovak Republic	1	Yes
Slovenia	1	No
Solomon Islands	2	No
South Africa	2	Yes
Spain	1	Yes
Sri Lanka	1	Yes
Sweden	1	Yes
Switzerland	1	Yes
Taiwan	1	Yes
Thailand	1	Yes
Tonga	1	No
Turkey	1	Yes
UAE	2	Yes
UK	1	Yes
USA	1	Yes
Vanuatu	1	Yes
Vietnam	3	Yes

